



E-Bulletin from National Association for Patient Participation Issue Number 122 October 2017

1. Latest N.A.P.P. News

- a. **N.A.P.P.'s group of 100:** This is a group of up to 100 PPG representatives who are committed to give a quick response (usually between 5 and 10 days) to targeted questions, usually electronically. We have not quite reached the target of 100 members. Information is [here](#) on the N.A.P.P. website where you can complete and send the Membership Agreement form to paul.devlin@napp.org.uk
- b. **Important: Website and Member Password changes:** As explained in the September e-bulletin, we issued new passwords for member logins. An email providing the new password was sent to the email address given to us as the username for the login. If you think you have not received this, please also check the Spam n that mailbox. If don't know your PPG's username or cannot find the email, please contact our webmaster@napp.org.uk or admin@napp.org.uk stating your PPG name.
- c. **NHS England consultation items which should not be routinely prescribed in primary care:** Thanks to the 464 PPGs or individuals who completed the online survey. A summary of your [feedback](#) has been delivered to NHS England. Read the consultation document [here](#)
- d. **Patient referral leaflet:** Members of the national working group, NHS England, British Medical Association (BMA) and the N.A.P.P. have produced a [patient facing leaflet](#), so that patients know what they can expect to happen if they are referred by their GP to see a specialist or consultant at a hospital or a community health centre. The leaflet has been made available on the [NHS Choices website](#).

2. Using GP online services: free online training sessions for PPG members

The Patient Online Team at NHS England. supports GPs across England to deliver GP online services. This year GPs have an aim to get 20% of their patient population signed up and using online services. The team is offering online training sessions via (WebEx) for PPG members from all the English regions covered by Patient Online, the South region, London, The Midlands and East and the North. The sessions will cover:

- What is the Patient Online programme?
- What are the benefits for patients?
- What are the benefits for practices and practice staff?
- How can the PPG help in promoting GP online services to patients?
- What resources are already out there to help with promotion?

If you are interested in attending one of the online training sessions please email to england.patient-online@nhs.net Please include: **name, email address, Practice name and address, your availability in October/November/December 2017.** Let us know any specific topics you would like to be covered in the Webex and any questions you may have

2. Findings from Care Quality Commission inspection of GP practices

Using data from its three years'of comprehensive inspections of GP practices, CQC's report, ["The state of care in general practice 2014 to 2017"](#), provides the most detailed analysis yet of the quality and safety of general medical practice in England. The findings are that GPs are facing ongoing pressures around capacity, patient demand and workload. The best general practices are driving change and embracing innovation to make sure they are able to deliver even better care into the future. **CQC found that 4% of practices were rated outstanding, 86% were good, 8% require improvement and 2% were inadequate.**

3. Announcement of consultation on organ donation opt-out system

The prime minister has announced the intention to launch a public consultation on increasing rates of organ donation. The proposals will include a new opt-out system for organ donation for England. The consultation will be launched by the end of the year. In 2016 to 2018 there were 1,169 deceased organ donors and 3,293 transplants in England. While this was the highest ever rate of organ donation, there are still more people waiting for transplants than there are organs available. It means some people die before a suitable organ becomes available. [More...](#)

4. Comparison of Collaboration of Health and Social Care Services

The Care Quality Commission has published [reports](#), showing the contrasts in on how health and social care services in two different areas - Cornwall and Sutton - work together to respond to risk and provide joined-up care to the people in their areas.

5. Sustainability and Transformation Plans and Partnerships (STPs)

STPs are five-year plans covering all aspects of NHS spending in England. Forty-four areas have been identified as the [geographical 'footprints' on which the plans are based](#), with an average population size of 1.2 million people (the smallest covers a population of 300,000 and the largest 2.8 million). A new House of Commons Library [briefing](#) covers the context in which sustainability and transformation partnerships have been developed, their funding and accountability arrangements as well as their progress so far. It also covers research and debate surrounding the content and implementation of these plans.

A clear and concise summary of the background and purpose of STPs can be found on the King's fund website [here](#) along with some further

6. Care needs of military veterans: NHS veterans' mental health services in England

The [Armed Forces Covenant](#) sets out the relationship between the nation, the government and the Armed Forces, establishing how members of the Armed Forces and their families should expect to be treated. It also states that military veterans are entitled to priority access to *NHS hospital care* for any condition, for any condition as long as it's related to their service.

In 2016, NHS England conducted research to identify people's views of NHS veterans' mental health services and to explore the reasons why some people have not sought or received support and treatment. The findings in [the engagement report](#) helped to inform the 'NHS veterans' mental health transition, intervention and liaison service', launched on 1 April 2017. Further information can be found in the NHS Choices website [here](#) or in the leaflet [Meeting The Healthcare Needs Of Veterans](#).

7. What happens when people leave hospital and other care settings?

A [briefing](#) from Healthwatch, based on experiences of 2000 people after being discharged from hospital, looks at the implications in terms of cost, both to individuals and to the health and social care system.

8. N.A.P.P. website: Don't miss out this useful benefit of belonging to N.A.P.P.!

Our website Member pages contain **key resources available only to affiliated PPGs and CCGs**. For login details, **visit the website, click on Members and use screen instructions**. We recommend each PPG to establish a generic group email address as the username for the login.

1. Reminders: Please email this bulletin to fellow members promptly. We do not send hard copies of e-bulletins. All previous bulletins can be found at <http://www.napp.org.uk/ebulletins.html>

Edith Todd, Trustee, October 2017